

## Frequently asked questions

# SAP® Learning Hub: Your Gateway to Guided Premium Learning

### What is SAP Learning Hub?

The redesigned SAP Learning Hub is a digital learning solution that supports learners in building and maintaining SAP software skills. It provides guided, expert-led, and hands-on learning opportunities to enable upskilling across the SAP solution portfolio. Learners also get access to all the enablement they need to become and stay certified with four certification exam attempts included in the subscription.

### What does a subscription to SAP Learning Hub include?

A subscription to SAP Learning Hub provides access to a vast number of guided learning resources and management capabilities, such as:

- Expert-led live sessions covering deep dives and preparations to stay certified
- Access to hands-on practice systems and sandboxed SAP environments prefilled with data and exercises to experiment with solutions
- Four SAP Certification exam attempts per year and access to enablement and assessment to keep certifications valid
- Learning analytics and management capabilities

### How can I subscribe to SAP Learning Hub?

A subscription to SAP Learning Hub can be purchased by organizations or individual learners.

### What learning formats are available?

With seamless access to both self-paced and guided learning resources, learners can follow learning journeys tailored for specific roles and skill levels to upskill in SAP solutions and topics in a self-paced way. Subscribers can also access guided learning resources to deepen their knowledge, such as expert-led live sessions and hands-on practice.

### What languages are available?

All learning content is available in English. However, some content is also available in additional languages, including French, German, Spanish, Brazilian Portuguese, Chinese, Japanese, Korean, and Russian. Please note not all content is available in all languages listed.

## What type of expert-led live sessions are available?

Learners can participate in a variety of interactive live sessions to learn directly from experts and get answers to questions in real-time, including:

- Expert deep-dive live sessions: Fill knowledge gaps on specific, complex topics to augment self-paced learning
- Stay certified live sessions: Get guidance on the latest solution releases to prepare for stay certified assessments

## What hands-on practice opportunities are available?

SAP Learning Hub provides subscribers with on-demand access to hands-on practice systems. Experiment in preconfigured training environments, without time limitations. Practice systems are preconfigured with the data and exercises that learners need to practice their skills, build expertise, and gain the ability to further explore SAP systems.

## How can learners validate their skills?

For foundation-level skills, learners can achieve a Record of Achievement by successfully completing quizzes in dedicated learning journeys. For intermediate and advanced skills, the SAP Certification program offers trusted recognition and validation of expertise through certification exams. With a subscription to SAP Learning Hub, learners can attempt up to four SAP Certification exams per year.

## How can learners stay certified?

With SAP Learning Hub, learners have access to dedicated enablement materials and resources to keep their certifications valid. To extend the validity of certifications, learners must regularly complete stay certified assessments.

## What learning management and analytics capabilities are included?

Manage learning progress across your company with enhanced analytics and learning management capabilities, including:

- Graphical, self-service dashboard to analyze learning consumption with anonymized reporting
- Manage your enablement by monitoring license adoption and learning engagement



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