

The 2023 State of IT Training Report

The ExitCertified 2023 State of IT Training Report represents a valuable resource for IT leaders aiming to understand how companies approach their IT teams' training and skill development.



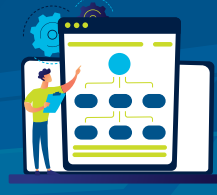
We surveyed **420 IT leaders** across various industries in the United States to ask about:



Digital Transformation



IT Training Budgets



Skill Shortages



ROI on IT Training

The tech skills gap is a major concern for many organizations and IT professionals. Over 50% of respondents predict the existing skills gaps will continue to increase through 2025.

Of the respondents surveyed, **more than two thirds** reported they are experiencing skill shortages.



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Top Challenges Upskilling Staff

We asked IT leaders what their top challenges were in upskilling their technology teams.

44.3%

Work Pressure

37.9%

Budget Constraints

27.9%

Lack of Support from Management



Pressure to complete current assignments was the most significant factor preventing IT staff from setting aside time to learn new skills.



How Does Upskilling IT Professionals Benefit Organizations?

71.2%

of respondents said that upskilling **increases staff productivity significantly**

62.9%

of respondents said that upskilling **increases job satisfaction**

23.8% of IT leaders

cited a lack of skilled staff as the main factor hindering digital transformation.



32% of respondents

said that a lack of skills delayed digital transformation initiatives for 6-10 months.

Top Technology Focus Areas

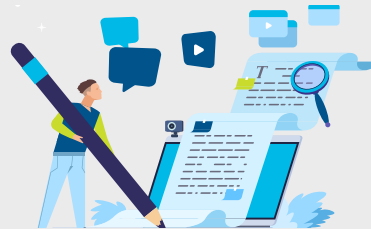
- 1. PUBLIC CLOUD**
- 2. PRIVATE AND HYBRID CLOUD**
- 3. PROGRAMMING**

Training IT professionals to adopt cloud technologies helps your organization succeed in the following ways:

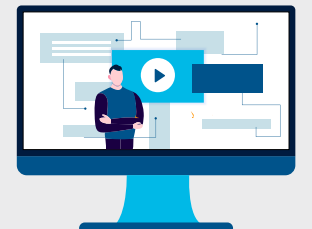
- ✓ IT employees work effectively.
- ✓ IT employees have the abilities to complete cloud initiatives.
- ✓ Applications can be deployed in record times.
- ✓ Technology ROI improves because employees can do more in less time.




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Top 5 Takeaways of 2023 State of IT Training Report



Deep Dive Conversation: The State of IT Training Report

 Click the images above to access any of these resources

ABOUT EXITCERTIFIED

Since 2001, ExitCertified, a Shyft Global Services company, has been a trusted vendor-approved IT training provider. Its award-winning instructors use engaging and interactive methods to ensure knowledge retention. Maintaining a 97% student-satisfaction rating, ExitCertified lets you learn in person or via an unparalleled virtual learning platform that simulates an in-person experience like no other.



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