

Oracle - PeopleSoft Receivables Rel 9.2

Code:	PPL-REC-92
Length:	5 days
URL:	View Online

This PeopleSoft Receivables Rel 9.2 course provides step-by-step instructions for working with the fundamentals of PeopleSoft Receivables 9.2. You'll learn about Receivables management and collections functions from the ground up, which includes key Receivables processes.

Learn To:

- Set up Receivables core data.
- Enter online and external pending items.
- Define payment processing.
- Enter and upload deposits and enter lockbox and electronic payments.
- Manage payment worksheet entries and processing.
- Manage payment exceptions and collections.
- Use customizable work spaces and charts that centralize customer and payment data.
- Gain insight into receivables information through the use of inquiry pages and reports.

Benefits to You

Enrolling in this course will help you optimize insight into and streamline your accounts receivable processes to accelerate collections, reduce credit risk, resolve exceptions quickly and ultimately decrease your cost of working capital. You'll better understand the configuration options and processes in PeopleSoft Receivables so that you can make improved decisions about managing customers, payments and collections.

Working With Receivables

You'll learn to configure Receivables options and configure the system for your business process needs. Learn pending item and deposit entry and processing, payment and maintenance worksheet management to handle overpayments, underpayments, write-offs, deductions, overdue charges, dispute settlements and more.

Receivables Management and Collections

Activities throughout the course provide stepwise examples, including how to manage items, use Receivables Aging and generate statements. Develop a thorough understanding of how to set up Receivable's automatic cash application process, Payment Predictor, for your organization.

Gain Visibility Into Customer Activity

Expert Oracle University instructors guide you through the steps for viewing balances and performing actions at the item or batch level. Access information to perform your daily activities through centralized work spaces, such as the Receivables WorkCenter. Learn to use the Collections Workbench to manage open items, disputes, and incoming payments and follow up on collections efforts. View and drill into customer information in the Customer Hierarchy interactive chart.

This is an intensive, 5-day course.

Skills Gained

- Set up and process items
- Manage payment setup and processing
- Manage item and journal maintenance
- Use aging, credit, exceptions, and collections
- Describe PeopleSoft Receivables 9.2
- Set up the core receivables functions

Who Can Benefit

- Implementer

Prerequisites

Suggested Prerequisite

- Financial Solutions Rel 9.2 New Features

Required Prerequisite

- Use of control tables to enforce business rules
- Understanding of basic navigation and PeopleSoft concepts.
- Able to run processes and reports

Course Details

Topics

- Describing the Scope of PeopleSoft Receivables
 - Describing Receivables Implementation
 - Describing PeopleSoft Receivables Integrations
- Establishing PeopleSoft Receivables Business Units
 - Describing Business Units
 - Establishing a PeopleSoft Receivables Business Unit
 - Defining SetIDs
 - Using Record Groups
- Setting Up Receivables Options
 - Establishing Installation Options and User Preferences
 - Setting up Core Credit and Collection Options
 - Setting up Action Owners and Audit History
 - Setting Up Receivables Audit Logging Using the Financials Audit Framework
 - Setting Up Payment Terms

- Establishing Reference Qualifier Codes
- Setting Up Detail Calendars
- Setting Up PeopleSoft Receivables Options
- Setting Up Customers
 - Entering Customer Information
 - Modifying Customer Credit Profiles
 - Entering Additional Customer Information
 - Establishing Contacts
 - Maintaining Customer Information
- Setting Up Item Processing
 - Describing Item Processing Tables
 - Identifying Group Types
 - Setting Up Origin IDs
 - Describing and Securing ChartFields
 - Setting Up Distribution Codes
 - Identifying System Functions
 - Identifying Entry Types and Entry Reasons
 - Establishing Item Entry Types
- Entering Items
 - Identifying Online Items and External Items
 - Entering Items Online
 - Receiving External Pending Items
 - Performing the Receivable Update Process
- Managing Item and Customer Inquiries and Maintenance
 - Reviewing Item Information
 - Updating Item Details
 - Using Conversations
 - Researching Customer Accounts
 - Using the Receivables WorkCenter
- Defining Payment Processing
 - Setting Up Deposit Types
 - Defining Bank Account Information
 - Establishing Automatic Entry System Functions
- Entering Payments
 - Describing Payment Methods
 - Entering Regular Deposits
 - Entering Express Deposits
 - Describing Electronic Payments
 - Receiving Lockbox Payments
 - Correcting Errors in Deposits
 - Managing Spreadsheet Payments

- Journaling Payments Directly
- Managing Payment Worksheets
 - Building Payment Worksheets
 - Applying Payments Across Business Units
 - Analyzing Overpayments
 - Applying Underpayments
 - Inquiring on Payments Set to Post
 - Applying Payments to Items Using Multiple Currencies
 - Running the Journal Generator Process
 - Performing Payment Inquiries
- Using Payment Predictor
 - Describing Payment Predictor
 - Describing Algorithms and Groups
 - Constructing Payment Predictor Methods
 - Using Payment Predictor
 - Analyzing Payment Predictor Reports
- Managing Item Maintenance
 - Using Maintenance Worksheets
 - Describing the Matching Process
 - Describing the Refund Process
 - Performing a Payment Unpost
 - Using Transfer Worksheets
- Using the Automatic Maintenance Process
 - Setting Up Automatic Maintenance
 - Performing Automatic Maintenance
- Aging Receivables
 - Defining History Elements
 - Setting Up Aging Control Tables
 - Creating History Inquiries and Aging Requests
 - Generating Aging Reports
- Generating Statements
- Managing Credit, Collections, and Exceptions
- Appendixes

- Describing Receivables Implementation
- Describing PeopleSoft Receivables Integrations

Establishing PeopleSoft Receivables Business Units

- Describing Business Units
- Establishing a PeopleSoft Receivables Business Unit
- Defining SetIDs

- Using Record Groups

Setting Up Receivables Options

- Establishing Installation Options and User Preferences
- Setting up Core Credit and Collection Options
- Setting up Action Owners and Audit History
- Setting Up Receivables Audit Logging Using the Financials Audit Framework
- Setting Up Payment Terms
- Establishing Reference Qualifier Codes
- Setting Up Detail Calendars
- Setting Up PeopleSoft Receivables Options

Setting Up Customers

- Entering Customer Information
- Modifying Customer Credit Profiles
- Entering Additional Customer Information
- Establishing Contacts
- Maintaining Customer Information

Setting Up Item Processing

- Describing Item Processing Tables
- Identifying Group Types
- Setting Up Origin IDs
- Describing and Securing ChartFields
- Setting Up Distribution Codes
- Identifying System Functions
- Identifying Entry Types and Entry Reasons
- Establishing Item Entry Types

Entering Items

- Identifying Online Items and External Items
- Entering Items Online
- Receiving External Pending Items
- Performing the Receivable Update Process

Managing Item and Customer Inquiries and Maintenance

- Reviewing Item Information
- Updating Item Details
- Using Conversations
- Researching Customer Accounts
- Using the Receivables WorkCenter

Defining Payment Processing

- Setting Up Deposit Types
- Defining Bank Account Information
- Establishing Automatic Entry System Functions

Entering Payments

- Describing Payment Methods
- Entering Regular Deposits
- Entering Express Deposits
- Describing Electronic Payments
- Receiving Lockbox Payments
- Correcting Errors in Deposits
- Managing Spreadsheet Payments
- Journaling Payments Directly

Managing Payment Worksheets

- Building Payment Worksheets
- Applying Payments Across Business Units
- Analyzing Overpayments
- Applying Underpayments
- Inquiring on Payments Set to Post
- Applying Payments to Items Using Multiple Currencies
- Running the Journal Generator Process
- Performing Payment Inquiries

Using Payment Predictor

- Describing Payment Predictor
- Describing Algorithms and Groups
- Constructing Payment Predictor Methods
- Using Payment Predictor
- Analyzing Payment Predictor Reports

Managing Item Maintenance

- Using Maintenance Worksheets
- Describing the Matching Process
- Describing the Refund Process
- Performing a Payment Unpost
- Using Transfer Worksheets

Using the Automatic Maintenance Process

- Setting Up Automatic Maintenance
- Performing Automatic Maintenance

Aging Receivables

- Defining History Elements
- Setting Up Aging Control Tables
- Creating History Inquiries and Aging Requests
- Generating Aging Reports

Generating Statements

- Describing Statement Types
- Creating Statement IDs
- Running the Statements Process
- Printing Statements
- Viewing Customer Statements

Managing Credit, Collections, and Exceptions

- Describing Exception and Collection Processing
- Setting Up the Appearance of the Collections Workbench
- Working With Action Lists
- Using the Collections Workbench

Appendixes

- Setting Up Journal Generator
- Additional Receivables Topics
- Managing Credit Card Payments and Using Direct Debits
- Processing Drafts
- Using the Condition Monitor
- Describing How to Find Information About PeopleSoft Receivables in PeopleBooks

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