

ForgeRock Identity Management Core Concepts

Code:	IDM-400
Length:	5 days
URL:	View Online

The ForgeRock Identity Management Core Concepts course is for students who want to learn how to implement ForgeRock® Identity Management (IDM) to manage the lifecycle and relationship of digital identities within the context of a Customer Identity and Access Management solution (CIAM), and the integration with the ForgeRock Identity Platform™.

- Note that Revision B.1 of this course is built on version 6.5 of IDM.

Skills Gained

Upon completion of this course, you should be able to:

- Introduce IDM and explore the fictitious ForgeRock Entertainment Company (FEC) CIAM solution
- Install IDM and examine the default interfaces
- Deploy and manage IDM as a development project
- Perform basic IDM troubleshooting
- Configure the default user registration process
- Configure the User Self-Service functions, including password reset, forgotten username, and KBA options
- Add a custom field to the End User UI registration page
- Delegate the administration privileges of account properties to a group of users
- Configure social identity providers
- Integrate IDM with the ForgeRock Identity Platform
- Use the REST interface to access IDM
- Connect to external resources using OpenICF
- Perform basic synchronization
- Run selective synchronization and LiveSync
- Configure role-based provisioning
- Manage user preferences
- Configure privacy and consent
- Enable progressive profiling and add terms and conditions
- Enable the profile and privacy management dashboard
- Manage a basic relationship within the managed user object
- Model relationships based on a given use case
- Manage a relationship between a user and device
- Deploy and test a given workflow

- Explore the beginnings of creating a workflow

Who Can Benefit

The following are the target audiences for this course:

- System Integrators
- System Consultants
- System Architects
- System Administrators

Prerequisites

The following are prerequisites to successfully completing this course:

- Basic knowledge and skills using the Linux operating system to complete labs
- Basic knowledge of JSON, JavaScript, REST, Java, Groovy, SQL, and LDAP helpful for understanding examples; however, programming experience is not required

Course Details

Chapter 1: Introducing IDM and Getting Started

Lesson 1: Introducing IDM and Exploring the FEC Solution

- Describe how IDM is used in the ForgeRock Identity Platform to deliver a CIAM solution
- Demonstrate each of the core concepts from an end user and administrator perspective

Lesson 2: Installing IDM

- Describe the basic IDM installation requirements for deploying IDM
- Install and start IDM for the first time and explore the default UIs
- Start IDM with the CSV sample configuration and run the sample
- Start IDM with the LDAP sample configuration and run the sample

Lesson 3: Deploying and Managing IDM as a Project

- Set up a new IDM project for development
- Configure IDM to run as a background process

Lesson 4: Performing Basic IDM Troubleshooting

- Examine the different log files in IDM
- Get additional help troubleshooting outside of IDM

Chapter 2: Enabling User Registration and Self-Service

Lesson 1: Configuring the Default User Registration Process

- Configure the outbound email service
- Enable email-based self-registration

Lesson 2: Configuring IDM User Self-Service

- Enable email-based password reset and username retrieval
- Expand the KBA options
- Add a custom field to the Self-Service UI registration page

Lesson 3: Delegating Administration Privileges

- Add a new internal role and set up privileges to delegate administration

Chapter 3: Adding Social Registration and Authentication

Lesson 1: Configuring Social Identity Providers

- Set up a social ID provider for Google and test social registration
- Set up a social ID provider for Facebook or others (optional)

Lesson 2: Integrating IDM with the ForgeRock Identity Platform

- Prepare the ForgeRock Identity Platform components
- Delegate all IDM authentication to AM

Chapter 4: Managing Synchronization and Reconciliation

Lesson 1: Using the REST Interface to Access IDM

- Query and manipulate IDM objects using the API Explorer and cURL

Lesson 2: Connecting to External Resources Using OpenICF

- Describe how to connect to external resources using OpenICF
- Add a connector to an external LDAP resource

Lesson 3: Performing Basic Synchronization

- Describe how to create sync mappings to flow identity objects and properties between IDM and one or more external resources
- Add a sync mapping from the IDM repository to the LDAP server
- Add a sync mapping from the LDAP server to the IDM repository

Lesson 4: Running Selective Synchronization and LiveSync

- Run selective synchronization using filters
- Identify methods of determining change events with LiveSync
- Schedule LiveSync with the LDAP directory

Lesson 5: Configuring Role-Based Provisioning

- Provision attributes to one or more external resources based on static role assignments
- Provision attributes to one or more external resources based on dynamic role assignments
- Add temporal constraints to a role

Chapter 5: Managing the IDM Privacy and Consent Options

Lesson 1: Managing User Preferences

- Configure synchronization filters with user preferences
- Extend the user preferences to include additional properties (optional)

Lesson 2: Configuring Privacy and Consent

- Configure privacy and consent on a sync mapping
- Configure privacy and consent during user registration

Lesson 3: Enabling Progressive Profiling and Adding Terms and Conditions

- Enable and configure progressive profiling
- Add terms and conditions to the registration process

Lesson 4: Enabling the Profile and Privacy Management Dashboard

- Describe the tabs available on the Profile and Privacy Management Dashboard
- Review the IDM Self-Service UI while integrated with AM to display additional options on the dashboard

Chapter 6: Managing Relationships Between Objects in IDM

Lesson 1: Managing Relationships in IDM

- Describe the basic relationship model in IDM and why you might use relationships
- Demonstrate the existing manager and reports relationship within the managed user object
- Create a dashboard to visualize relationships
- Examine the managed user, role, and assignment object relationships in IDM

Lesson 2: Modeling Relationships in IDM

- Describe how to model a new relationship based on business requirements
- Create a new relationship for a given relationship model in IDM

Lesson 3: Managing Devices and Things in IDM (Optional)

- Add a connector to import device identities
- Create a new device managed object
- Set up a relationship between device managed objects and user managed objects
- Create a sync mapping to provision devices to the IDM repository

Chapter 7: Getting Started with Workflow

Lesson 1: Deploying and Starting a Workflow

- Describe use cases for workflows
- Describe how workflows are implemented in IDM
- Enable the workflow service in IDM and examine a sample workflow

Lesson 2: Deploying and Creating a Workflow

- Describe the structure of workflow files
- Describe how to model workflows
- Describe how to use forms in workflows
- Examine, deploy, and start a workflow to let subscribers create Family and Friend accounts
- Create and deploy a simple workflow using Activiti Explorer

Schedule (as of 3)

Date	Location	
Feb 8, 2021 – Feb 12, 2021	iMVP	Enroll
Feb 15, 2021 – Feb 19, 2021	Tampa	Enroll
Feb 15, 2021 – Feb 19, 2021	Virtual	Enroll
Mar 1, 2021 – Mar 5, 2021	Tampa	Enroll
Mar 1, 2021 – Mar 5, 2021	Virtual	Enroll
Mar 22, 2021 – Mar 26, 2021	iMVP	Enroll
Apr 19, 2021 – Apr 23, 2021	Tampa	Enroll
Apr 19, 2021 – Apr 23, 2021	Virtual	Enroll
May 3, 2021 – May 7, 2021	iMVP	Enroll
May 17, 2021 – May 21, 2021	Tampa	Enroll
May 17, 2021 – May 21, 2021	Virtual	Enroll
Jun 14, 2021 – Jun 18, 2021	iMVP	Enroll
Jun 28, 2021 – Jul 2, 2021	Tampa	Enroll
Jun 28, 2021 – Jul 2, 2021	Virtual	Enroll
Jul 26, 2021 – Jul 30, 2021	iMVP	Enroll
Aug 9, 2021 – Aug 13, 2021	Tampa	Enroll
Aug 9, 2021 – Aug 13, 2021	Virtual	Enroll
Aug 30, 2021 – Sep 3, 2021	iMVP	Enroll
Sep 20, 2021 – Sep 24, 2021	Tampa	Enroll
Sep 20, 2021 – Sep 24, 2021	Virtual	Enroll
Sep 27, 2021 – Oct 1, 2021	iMVP	Enroll
Oct 11, 2021 – Oct 15, 2021	Tampa	Enroll
Oct 11, 2021 – Oct 15, 2021	Virtual	Enroll
Nov 1, 2021 – Nov 5, 2021	iMVP	Enroll
Nov 15, 2021 – Nov 19, 2021	Tampa	Enroll

Nov 15, 2021 – Nov 19, 2021	Virtual	Enroll
Nov 29, 2021 – Dec 3, 2021	iMVP	Enroll
Dec 13, 2021 – Dec 17, 2021	Tampa	Enroll
Dec 13, 2021 – Dec 17, 2021	Virtual	Enroll

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