



# ForgeRock Access Management Core Concepts

Code: AM-400
Length: 5 days
URL: View Online

This structured course comprises a mix of instructor-led lessons and demonstrations with plenty of lab exercises to ensure an opportunity to fully understand each of the topics covered. It provides students with a strong foundation for the design, installation, configuration, and administration of a ForgeRock® Access Management (AM) solution. The objective of the course is to present the core concepts of access management, demonstrate the many features of AM, and provide hands-on experience that allows students to implement a full solution based on real-life use cases, including many ready-to-use features.

• Note: Revision B.1 of this course is built on version 6.5 of ForgeRock AM.

## **Skills Gained**

Upon completion of this course, you should be able to:

- Implement default authentication with AM
- · Configure web agents to control access
- Enable user self-service self-registration basic flow
- · Configure intelligent authentication with trees
- Configure an identity store
- Retrieve user information with REST
- Configure policies to control access
- Extend entitlements using step-up authentication and transactional authorization
- Configure AM as an OIDC provider and an UMA authorization server
- Demonstrate OAuth2, OIDC, and UMA2 flows
- Configure social authentication with Google
- Customize AM themes for end-user pages
- Investigate the need to harden AM security
- Install, upgrade, and maintain an AM solution
- Discuss AM clustering
- Configure AM as a SAML2 entity

# **Who Can Benefit**

This course is aimed at those responsible for overseeing various aspects of a successful deployment of ForgeRock AM. This includes, but is not limited to, those with the following responsibilities:

- System Integrators
- System Consultants
- System Architects
- System Developers
- System Administrators

# **Prerequisites**

The following are the prerequisites to successfully completing this course:

- Knowledge of Unix/Linux commands and text editing
- An appreciation of HTTP and web applications
- A basic appreciation of how directory servers function
- A basic understanding of REST
- A basic knowledge of Java based environments would be beneficial. Programming experience is not required.

#### **Course Details**

### **Chapter 1: Performing Basic Configuration**

Lesson 1: Implementing Default Authentication

- Describe how to use AM to manage default authentication using cookies
- Implement default authentication with AM
- Understand the need for and the use of realms
- Implement separation of admins and users using realms
- · Observe the function of cookies

Lesson 2: Protecting a Website

- List and describe AM authentication clients
- Describe web agent main functionality
- Implement policy enforcement using web agents
- Analyze the am-auth-jwt cookie

Lesson 3: Empowering Users Through Self-Service

- Describe the main capabilities of user self-service
- Configure user self-service self-registration basic flow

#### **Chapter 2: Implementing Intelligent Authentication**

Lesson 1: Extending Authentication Functionality

- Describe the authentication mechanisms of AM
- List the available nodes
- Compare tree and chain mechanisms

- · Identify realm-level authentication settings
- Use the authentication tree designer and ForgeRock's Marketplace
- Create and test an authentication tree containing an LDAP Decision node
- · Use the recording tool for troubleshooting

#### Lesson 2: Retrieving User Information

- Understand the use of an identity store
- Explain the distinction between identity store and credentials store
- Implement user-specific features on the website
- Retrieve user profile information using REST

#### Lesson 3: Increasing Authentication Security

- Discuss the need to increase authentication security
- Implement account lockout
- · Configure risk-based authentication
- Configure second-factor authentication
- Demonstrate push notification authentication

## **Chapter 3: Controlling Access Using Authorization**

Lesson 1: Controlling Access

- Describe how AM manages entitlements through authorization
- Define policy components
- Explain how AM evaluates policies
- · Implement access control policies on a website

#### Lesson 2: Extending Entitlements

- Define session upgrade
- Describe and implement step-up authentication
- Describe and implement transactional authorization
- Tighten access for the rest of the website

#### Chapter 4: Extending Services Using OAuth 2.0-Based protocols

Lesson 1: Integrating Low-Level Devices with OAuth 2.0 (OAuth2)

- Explain why OAuth2 protocol can be used to integrate various devices
- Discuss OAuth2 players and their roles
- Describe OAuth 2 access tokens, refresh tokens, and authorization codes
- List OAuth2 grants
- Configure AM as an OAuth2 authorization server
- Demonstrate OAuth2 device flow

Lesson 2: Integrating Mobile Applications with OpenID Connect 1.0 (OIDC)

- Explain how OIDC leverages an OAuth2 handshake to provide authentication and data sharing
- List OIDC grants
- Configure AM as an OIDC provider
- Observe the OIDC authorization grant profile

#### Lesson 3: Sharing Resources with UMA 2.0 (UMA2)

- Describe how UMA2 enriches OAuth2 to allow resource sharing
- Implement AM as an UMA2 authorization server and demonstrate resource sharing

#### Lesson 4: Implementing Social Authentication

- Explain how AM can delegate authentication to social media
- Configure social authentication using Google

#### **Chapter 5: Preparing for Production**

Lesson 1: Customizing AM End User Pages

- Describe the user interface areas that can be customized
- Theme the end user interface for a realm

#### Lesson 2: Hardening AM Security

- Highlight the areas where security needs hardening
- · Adjust default settings
- Set up administration privileges
- Manage secrets
- Use a Hardware Security Management (HSM) secret store to sign OIDC ID token

#### Lesson 3: Administering an AM Solution

- Introduce the administration tools available
- Install Amster
- Export and explore configuration with Amster
- Identify tools to troubleshoot issues
- Record debugging information
- Outline the main features of audit logging
- · List the available monitoring tools
- · Discuss the areas that need tuning

#### Lesson 4: Installing and Upgrading AM

- Plan an AM installation
- Install a single instance of AM using the wizard
- Describe the bootstrap process
- Upgrade an AM instance using the wizard

- Discuss approaches to providing high availability
- Explain how to scale a deployment
- Add a server to a cluster using CTS-based sessions
- Modify the cluster to use client-based sessions
- Discuss deployment approaches

## Chapter 6: Federating Across Entities Using SAML v.2 (SAML2)

Lesson 1: Implementing Single Sign-On Using SAML2

- Discuss federation entities and flows
- Explain the SSO flow from the Identity Provider (IdP) point of view
- Examine SSO between Service Provider (SP) and IdP and across SPs

Lesson 2: Delegating Authentication Using SAML2

- Explain the SSO flow from the SP point of view
- Describe the metadata content and use
- Configure AM as a SAML2 SP

# Schedule (as of 3)

Date	Location		
Jun 28, 2021 – Jul 2, 2021	<u>iMVP</u>	GTR	Enroll
Jun 28, 2021 - Jul 2, 2021	MVP Edison		<u>Enroll</u>
Jul 12, 2021 - Jul 16, 2021	Tampa		<u>Enroll</u>
Jul 12, 2021 - Jul 16, 2021	Virtual		<u>Enroll</u>
Jul 19, 2021 - Jul 23, 2021	MVP Edison		<u>Enroll</u>
Jul 19, 2021 - Jul 23, 2021	McLean		<u>Enroll</u>
Jul 19, 2021 - Jul 23, 2021	<u>iMVP</u>		<u>Enroll</u>
Aug 2, 2021 - Aug 6, 2021	Tampa		<u>Enroll</u>
Aug 2, 2021 - Aug 6, 2021	Virtual		<u>Enroll</u>
Aug 9, 2021 - Aug 13, 2021	San Francisco		<u>Enroll</u>
Aug 9, 2021 - Aug 13, 2021	<u>iMVP</u>		<u>Enroll</u>
Aug 30, 2021 - Sep 3, 2021	McLean		<u>Enroll</u>
Aug 30, 2021 - Sep 3, 2021	MVP Edison		<u>Enroll</u>
Aug 30, 2021 - Sep 3, 2021	<u>iMVP</u>		<u>Enroll</u>
Sep 13, 2021 - Sep 17, 2021	Tampa		<u>Enroll</u>
Sep 13, 2021 - Sep 17, 2021	Virtual		<u>Enroll</u>
Sep 20, 2021 - Sep 24, 2021	McLean		<u>Enroll</u>
Sep 20, 2021 - Sep 24, 2021	MVP Edison		<u>Enroll</u>
Sep 20, 2021 - Sep 24, 2021	<u>iMVP</u>		<u>Enroll</u>

Oct 4, 2021 - Oct 8, 2021	Tampa	Enroll
Oct 4, 2021 - Oct 8, 2021	Virtual	<u>Enroll</u>
Oct 11, 2021 - Oct 15, 2021	<u>iMVP</u>	Enroll
Nov 1, 2021 - Nov 5, 2021	<u>iMVP</u>	<u>Enroll</u>
Nov 8, 2021 - Nov 12, 2021	Tampa	Enroll
Nov 8, 2021 - Nov 12, 2021	Virtual	<u>Enroll</u>
Nov 15, 2021 - Nov 19, 2021	<u>iMVP</u>	<u>Enroll</u>
Dec 6, 2021 - Dec 10, 2021	<u>iMVP</u>	<u>Enroll</u>

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