

# Oracle Service Cloud Learning Subscription

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**Code:** OSC-LS  
**URL:** [View Online](#)

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Enable the full power of your Oracle Service Cloud application with an Oracle Service Cloud Learning Subscription. This all-digital learning solution is ideal for implementers and administrators seeking in-depth training on Oracle Service Cloud. Access comprehensive, high quality training videos delivered by Oracle experts. Practice what you learn with hands-on labs using live cloud environments. This subscription includes one attempt at each Oracle Cloud implementation certification exam included in this subscription, enabling you to become Oracle certified. Learn how to implement your cloud applications through step-by-step demonstrations, real world examples, and practical applications. Furthermore, the training in this learning subscription is updated with each new product release enabling you to stay current on key product enhancements. Your Learning Subscription Includes:

- 24/7 access for 12 months
- Online courses
- Learning paths
- Hands-on labs
- Access to instructors
- Certification exams
- Updates for each product release

## Who Can Benefit

- Implementers
- Administrators

## Course Details

### Cloud Services

- Cross Channel Contact Center
- Web Customer Service
- Knowledge Management
- Field Service
- Policy Management

## Key Features

This Oracle Learning Subscription includes new features that enhance your training experience:

- Continuous Learning: Get 24/7 access for 12 months so you can continuously learn as your training needs evolve
- Stay Current: The training is updated with each new release, enabling you to stay up-to-date on key enhancements

- Easy-to-Use Interface with Intuitive Filtering: A simple taxonomy of learning paths, courses and modules with powerful filtering helps you quickly find what interests you
  - Skill-Based Learning: Attain the skills you need to competently perform your job with complete sets of digital training videos delivered by Oracle experts
  - Learning Paths: Learning paths guide you through the recommended training to build the skills that interest you
  - Hands-On Labs: Practice with hands-on labs using live cloud environments
  - Access to Instructors: Get your questions answered from top instructors
  - Reporting: Track your learning progress and achievements through your individual dashboard
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