



SAP Commerce Cloud Business User

Code: HY200-v006
Length: 3 days
URL: [View Online](#)

Skills Gained

- This course will prepare you to:
 - Describe and identify SAP Commerce Cloud features and user interfaces from a functional perspective.

Who Can Benefit

- Business stakeholders
- Project managers
- Functional consultants / Business analysts
- Key users / end usersQA managers / Testers

Prerequisites

- Essential:
 - Fundamental understanding of web technologies and e-commerce concepts
- Recommended:
 - None

Course Details

Course Content

- Introduction
- Overview
 - Major Modules and Accelerators
 - Business User Interfaces
- Product Content Management

- Catalogs and Products
- Digital Asset Management
- Exercise: PCM
- Web Content Management
 - SmartEdit – Content Management System
 - Hands on exercise: SmartEdit
 - Personalization
 - Exercise: Personalization
- Commerce
 - Search
 - Exercise: Search
 - Pricing
 - Cart Features and Checkout Types
 - Promotions and Coupons
 - Exercise: Promotions & Coupons
- Orders
 - Payment
 - Cart & Checkout
 - Customer Support
 - Order Management Module
 - Exercise: Customer Support
- Integration
 - Integration Scenarios and Tools
 - ImpEx
 - Web Services
 - Marketing
 - Customer Data Cloud
 - Context Driven Services
- Essential Foundation
 - Installation of SAP Commerce
 - Data Modeling
 - Security
 - Cronjobs
 - Validation
 - Workflow
 - Exercise: Workflow
- Good to Know
 - Application Lifecycle Framework
 - Licensing
 - Deployment
 - Webography

- SAP Commerce Cloud
- Optional / Q&A topics:
- Container Support
- GDPR
- Reporting
- Industry Specific Accelerators
- yForms
- Additional Reading: Business Analyst

Course based on software release

- SAP Commerce Cloud 1808
- Java version 8

Schedule (as of 4)

Date	Location
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