



# SAP Commerce Cloud Business User

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**Code:** HY200-v006  
**Length:** 3 days  
**URL:** [View Online](#)

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## Skills Gained

- This course will prepare you to:
  - Describe and identify SAP Commerce Cloud features and user interfaces from a functional perspective.

## Who Can Benefit

- Business stakeholders
- Project managers
- Functional consultants / Business analysts
- Key users / end usersQA managers / Testers

## Prerequisites

- Essential:
  - Fundamental understanding of web technologies and e-commerce concepts
- Recommended:
  - None

## Course Details

### Course Content

- Introduction
- Overview
  - Major Modules and Accelerators
  - Business User Interfaces
- Product Content Management

- Catalogs and Products
- Digital Asset Management
- Exercise: PCM
- Web Content Management
  - SmartEdit – Content Management System
  - Hands on exercise: SmartEdit
  - Personalization
  - Exercise: Personalization
- Commerce
  - Search
  - Exercise: Search
  - Pricing
  - Cart Features and Checkout Types
  - Promotions and Coupons
  - Exercise: Promotions & Coupons
- Orders
  - Payment
  - Cart & Checkout
  - Customer Support
  - Order Management Module
  - Exercise: Customer Support
- Integration
  - Integration Scenarios and Tools
  - ImpEx
  - Web Services
  - Marketing
  - Customer Data Cloud
  - Context Driven Services
- Essential Foundation
  - Installation of SAP Commerce
  - Data Modeling
  - Security
  - Cronjobs
  - Validation
  - Workflow
  - Exercise: Workflow
- Good to Know
  - Application Lifecycle Framework
  - Licensing
  - Deployment
  - Webography

- SAP Commerce Cloud
- Optional / Q&A topics:
- Container Support
- GDPR
- Reporting
- Industry Specific Accelerators
- yForms

- Additional Reading: Business Analyst

## **Course based on software release**

- SAP Commerce Cloud 1808
  - Java version 8
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