

## CompTIA A+ Certification Prep (A+ Cert Prep 1101/02)

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CompTIA's A+ certification is the industry standard for validating the foundational skills needed by today's computer support technicians and is included in the approved list of certifications to meet DoD Directive 8570.1 requirements. This international vendor-neutral certification requires that you pass two exams: CompTIA A+ Essentials Exam 220-1101 and Practical Application Exam 220-1102.

In this course that's focused on CompTIA A+ certification exam preparation, you'll gain the needed knowledge of basic computer hardware and operating systems. You will cover the essential principles of installing, building, upgrading, repairing, configuring, troubleshooting, optimizing, and preventative maintenance on desktop and laptop computers. You will also learn elements of customer service and communication skills necessary to work with clients. Instructor-led practice exams and quizzes help reinforce course concepts and exam readiness.

Our official A+ Prep Course courseware has received CompTIA Authorized Quality Curriculum (CAQC) approval. The CompTIA CAQC symbol assures you that all test objectives are covered in the training material.

This full-service test preparation course includes:

- The Official CompTIA A+ study guide
- A+ pre- and post-assessment test questions
- Comprehension exercises and study digest
- Vouchers for each A+ exams
- A+ Practice Exams

This course supports a certification that is a DoD Approved 8570 Baseline Certification and meets DoD 8140/8570 training requirements.

The CompTIA A+ On-Demand course is now part of Polaris Accelerate.

**This course includes an exam voucher.**

## Skills Gained

- Install and configure PC system unit components and peripheral devices.
- Install, configure, and troubleshoot display and multimedia devices.
- Install, configure, and troubleshoot storage devices.
- Install, configure, and troubleshoot internal system components.
- Explain network infrastructure concepts.
- Configure and troubleshoot network connections.
- Implement client virtualization.
- Support and troubleshoot laptops.

- Support and troubleshoot mobile devices.
- Support and troubleshoot print devices.
- Support operating systems.
- Install, configure, and maintain operating systems.
- Maintain and troubleshoot Microsoft Windows.
- Configure and troubleshoot network connections.
- Manage users, workstations, and shared resources.
- Implement physical security.
- Secure workstations and data.
- Troubleshoot workstation security issues.
- Support and troubleshoot mobile operating systems and applications.
- Implement operational procedures.

## Who Can Benefit

Individuals seeking CompTIA A+ certification (220-1001 and 220-1002)

## Prerequisites

- End-user skills with Windows-based PCs
- Basic knowledge of computing concepts

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