

# Advanced Certified ScrumMaster (A-CSM)

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| <b>Code:</b>   | ADVSCRUM                    |
| <b>Length:</b> | 2 days                      |
| <b>URL:</b>    | <a href="#">View Online</a> |

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Advanced Certified ScrumMaster (A-CSM) is an in-depth, two-day immersion into the world of the ScrumMaster role. The class explores Agile Facilitation and Agile Coaching and how the ScrumMaster uses these skills to support the team, the Product Owner, and the Organization. The class is full of real-world examples from the attendees' experiences and coaches attendees through practical tools and techniques that can be implemented immediately at your workplace. The class is a deep dive into your role as a ScrumMaster and the hands-on activities and exercises demonstrate key concepts and let you experience the next level of Scrum firsthand.

[View Scrum Instructor Schedule](#)

## Skills Gained

In this Advanced Certified ScrumMaster (A-CSM) Course, you will:

- Explain Agile and Lean values and principles, so that your team can better appreciate Scrum.
- Facilitate dialogue between the Product Owner, team members, customers, stakeholders, and executives.
- Coach your Scrum team, product owners, and organization to improve their way of working, extending the impact of Scrum throughout the organization.
- Respond confidently when encountering resistance to change, lack of engagement, low motivation, and unavailability of key people.
- Help your company adopt Scrum and support executives committed to Agile values.
- Cause the removal of impediments that prevent long-term, deep adoption of Scrum and Agile practices by all parts of the business.
- Facilitate your Scrum Team creating their own Definition of Done
- Increase developer engagement to encourage greater accountability, commitment, and buy-in.
- Know how to Scale Scrum and Agile beyond a single team.

## Who Can Benefit

Professionals who benefit from taking this course include:

- Individuals who have been in the ScrumMaster role for at least 12 months
- IT Leadership (Managers/Directors/VPs/CIOs/CTOs)
- Project Managers

## Prerequisites

Students who take this course must:

- Already hold a Certified ScrumMaster (CSM) certification with Scrum Alliance
- Complete all pre- or post-course work as deemed necessary by the instructor
- Validate at least 12 months of Scrum Master work experience within the past five years

## Course Details

### **This course has an Attendance and Virtual Camera Requirement**

Attendance is required throughout the duration of this course. Instructors will verify each student's attendance and participation to ensure course completion.

- Webcam usage is required by all students

### **Course Outline**

Lean, Agile, and Scrum

- Show how Scrum is aligned with the Agile Manifesto
- Know the history of Scrum and Agile
- Understand the value of other agile approaches
- Analyze the personality traits of a Scrum Master
- Know when transparency inspection and adaptation are not working

Facilitation

- Know how to recognize divergent and convergent thinking
- Understand the challenges of integrating multiple perspectives
- Use facilitative listening
- Use alternatives to open discussion
- Know when not to be a facilitator
- Design a facilitated event
- Create a working agreement

Coaching and Training

- Understand the elements of a coaching stance
- Use coaching techniques
- Identify improvements to coaching interventions
- Be able to explain scrum and its benefits to a stakeholder

Service to the Scrum Team

- Describe the qualities of a self-managing team
- Use techniques to enable a team to improve its own effectiveness
- Know different models for group development
- Facilitate the creation of a Definition of Done

- Explain development practices and how they are beneficial

#### Service to the Product Owner

- Describe Product vision and Product Goals.
- Know how to create a Product Goal with the Scrum Team and stakeholders.
- Create and refine a Product Backlog that supports achieving a Product Goal.

#### Service to the Organization

- Understand the organizational impediments that can affect your scrum team
- Practice how to resolve organizational impediments

#### Scaling Scrum

- Recognize at least two approaches to scaling Scrum.
- Techniques for visualizing, and reducing dependencies.
- Benefits of feature teams versus component teams.

#### Organizational Change

- Understanding complex systems.
- Initiating organizational change.

#### Scrum Mastery

- How you as a scrum master fulfill the Scrum values
- Recognize types of conflict
- Patterns for responding to conflict
- Effective leadership

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