



SAP Commerce Cloud Business User Training (Formerly Hy200)

Code: C4H320-v004
Length: 3 days
URL: [View Online](#)

Skills Gained

- This course will prepare you to:
- Describe and identify SAP Commerce Cloud features and user interfaces from a functional perspective.

Who Can Benefit

- Business stakeholders Project managers Functional consultants / Business analysts Key users / end users / QA managers / Testers

Prerequisites

- Essential:
- Fundamental understanding of web technologies and e-commerce concepts Recommended:
- None

Course Details

Course Content

- Introduction
- Overview
 - Major Modules and Accelerators
 - Business and Administration Tools
- Product Content Management
 - Catalogs and Products
 - Media Management

-Exercise: PCM

- Web Content Management

- CMS Overview

- Hands on exercise: SmartEdit

- Personalization

- Exercise: Personalization

- Spartacus

- Commerce

- Search

- Exercise: Search

- Pricing

- Cart Features and Checkout Types

- Promotions and Coupons

- Exercise: Promotions & Coupons

- Orders

- Payment

- Basic OM Related Features

- Order Management Services Module

- Customer Support

- Customer Management

- Customer Cart

- Order Cancellations and Returns

- Customer Service Module

- Exercise: Customer Support

- B2B Commerce

- Account Management

- Organization Management

- Catalog, Pricing & Stock

- Ordering & Checkout

- PunchOut Support

- Exercise: B2B Commerce

- Integration

- General Integration Tools

- SAP Integrations

- Essential Foundation

- Architecture

- Security

- Automation (Cronjobs)

- Validation Framework

- ImpEx

-Workflows & Collaboration

-Exercise: Workflow

- Good to Know

- Licensing and Versioning

- Deployment & Maintenance

- CX Works

- Webography

- SAP Commerce Cloud

- SAP Upscale

- Industry-Specific Accelerators

- Container Support

- GDPR

- Additional Reading: Business Analyst

Course based on software release

- SAP Commerce Cloud 2005

- Java version 11

Schedule (as of 3)

Date

Location

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DevOps and Kubernetes

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