



SAP - Service Processing

Code:	PLM335-v095
Length:	5 days
URL:	View Online

Skills Gained

- Gain detailed knowledge about the service processing functions
- Customize service notifications, service orders and customer repair orders

Who Can Benefit

- Project team members

Prerequisites

- Essential:
 - PLM301 (Business Processes in CS)
- Recommended:
 - None

Course Details

Course Content

- Organizational Elements and Master Data
- Processing of service notifications
- Customizing of notification types
- Solution Database
- Processing of service orders
- Customizing of order types
- Scheduling and capacity planning
- External services

- Materials planning
- Printing and communication
- Completion confirmation
- Resource-related billing
- Completion
- Returns and repairs processing
- Repairs processing (settings in customizing)
- Creation of Quotations
- Service - assembly processing

Course based on software release

- SAP ERP Central Component 6.0 Enhancement Package 5
-

Refer a friend or colleague and get up to \$100 Amazon gift card* — when they book training!

[Learn More](#)